Overview

This is a PLuS Alliance course offered through UNSW. Students at UNSW, Arizona State University and Kings College London who are in a PLuS Alliance program can enrol into this course.

This course is offered in two modes: either face to face (on-campus) and fully online.

Through the progression of this course, you will develop an understanding of a range of quality improvement and risk management theories and strategies. We will start by exploring the evolutionary context of quality in healthcare, and the role of systems and processes in creating our healthcare environments. We will examine the causes and consequences of breakdowns in quality that decrease patient safety. Learnings will be applied to practice through the process of conducting a root cause analysis. We will then analyse why these breakdowns are proving so difficult to remedy, despite the concerted efforts of healthcare professionals, managers, policymakers and consumers. Finally, we will critically examine the process of quality improvement, exploring several tools and methods associated with improving quality and safety. This course is designed to highlight knowledge that informs real-world action, and as such is intended to balance both the theory and the practice of quality improvement. Throughout the course participants will be able to draw on and share their experiences with health services and system engagement both locally and internationally. These experiences will form the basis of the learning activities and assignments.
Faculty
Faculty of Medicine

School
School of Public Health & Community Medicine

Study Level
Postgraduate

Offering Terms
Term 3

Campus
Kensington

Delivery Mode
Fully online

Indicative contact hours
2

Timetable
Visit timetable website for details
Conditions for Enrolment

This course is available to SPHCM and Forensic Mental Health postgraduate students. Other students will need to provide approval from their program authority and the approval of the course convenor to postgrad-sphcm@unsw.edu.au
Course Outline

To access course outline, please visit:

PHCM9748 Course Outline
Fees

Commonwealth Supported Students  $1370
Domestic Students  $3840
International Students  $5700

DISCLAIMER
Please note that the University reserves the right to vary student fees in line with relevant legislation. This fee information is provided as a guide and more specific information about fees, including fee policy, can be found on the fee website.

For advice about fees for courses with a fee displayed as "Not Applicable", including some Work Experience and UNSW Canberra at ADFA courses, please contact the relevant Faculty.

Where a Commonwealth Supported Students fee is displayed, it does not guarantee such places are available.
Pre-2019 Handbook Editions

Access past handbook editions (2018 and prior)

Pre-2019 Handbook Editions
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Authorised by Deputy Vice-Chancellor (Academic)
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ABN: 57 195 873 179